



HARROGATE DISTRICT STRATEGIC
PARTNERSHIP

Harrogate District Strategic Partnership

Overview of 2008-2009



(Annual conference 2008)



HARROGATE DISTRICT STRATEGIC PARTNERSHIP

WHO ARE WE?

Chair: Cllr. Mike Gardner
Vice Chair: vacant

EXECUTIVE MEMBERS

Cllr. Mike Gardner

Humph Baker
Lynette Barnes
CCllr. Keith Barnes

Katie Needham

Lyn Costelloe

Chris Hawkesworth
Lynne Garne

Stuart Gregory

Nigel Heptinstall

Cllr. Bill Houtl

Harriet Dow

Alwin Knowles
John Jagger

Emily MacDowell

Karen Weaver

Resignations:

Chief/Supt. Bernie Mitchell, North Yorkshire Police
Hazel McGrath, Harrogate & Area CVS
Dawn Kenny, HD NHS Foundation Trust
Steve Macare, Yorkshire Dales & Harrogate Area Tourism Partnership
David Dickinson, Nidderdale AONB
Nigel Phillips, NY Fire & Rescue

ORGANISATION

Harrogate Borough
Council

Churches Together
Ripon CVS

NYCC, Harrogate
Area Committee
North Yorkshire &
York Primary Care
Trust

Little Red Bus
(Representing the
Transport Forum)

Nidderdale AONB
Harrogate District
Sports Council
NYCC, Children &
Young People's
Service

Action For The
Environment

Renaissance
Knaresborough
Harrogate District
NHS Foundation
Trust

Nidderdale Plus
Yorkshire Dales &
Harrogate Area
Tourism Partnership

Area Learning
Partnership

Harrogate & Area
CVS

Jonathan Foster

David Porter
Keith Ramsay

Canon Tony Shepherd

Granville Simpson

Mick Stanley

C/Supt. Colin Taylor

Stuart Whyte

David Wilford

OFFICER SUPPORT

Rachel Bowles
Nigel Avison
Ann Duncan
Jane Money
Nicky Garside

Gary Fielding
Lynne Niddrie

Caroline Brown

North Yorkshire Fire
& Rescue

Yorkshire Forward
Yore Vision,
Boroughbridge
Harrogate & District
Public Involvement
Group

Harrogate Chamber
of Trade

Ripon City
Partnership &
District Cultural
Partnership

North Yorkshire
Police

Harrogate & District
Housing Forum
Government Office
Yorkshire & Humber

HBC
HBC
HBC (HDSP)
HBC (Environment)
HBC (Safer
Communities
Partnership)
NYCC
HBC (Admin
Support)
HBC (Members
Support)

HBC= Harrogate Borough Council

NYCC= North Yorkshire County Council

OFFICER GROUP	ORGANISATION	OFFICER GROUP	ORGANISATION
Chair Rachel Bowles	HBC, Assistant Chief Exec	Harriet Dow	Harrogate District NHS Foundation Trust
Dave Allenby	HBC, Forward Planning	Helen Mellor	North Yorkshire County Council, Environment
Nigel Avison	HBC, Development Services	Karen Weaver	Harrogate & Area CVS
Ann Duncan	HBC, HDSP support	Jane Money	HBC, Environment
Nicky Garside	HBC, Public Protection	Helen Christmas	North Yorkshire & York Primary Care Trust
Stuart Gregory	NYCC, Children & Young People's Service	Jonathan Foster	North Yorkshire Fire & Rescue
Deborah Hugill	NYCC, Corporate Policy	Chief Insp. Nick Hunter	North Yorkshire Police
Avril Hunter	NYCC, Adult & Community Services	Carol Renahan	NYCC, Economic Development
Donna Hodgson	HBC, Highways		
Alan Jenks	HBC, Housing		

HBC= Harrogate Borough Council

NYCC= North Yorkshire County Council

MEETING DATES 2008-09

Executive Meetings

2008

31st January
20th March
5th June
3rd July- Annual Conference
25th September
27th November

2009

22nd January
19th March
11th June
2nd July- Annual Conference
23rd July
24th September
26th November

Officer Group

2008

15th January
11th March
13th May
8th July
9th September
11th November

2009

13th January
10th March
5th May
7th July
8th September
10th November

CONTACT DETAILS

Chair: Harrogate District Strategic Partnership
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Crescent Gardens
HARROGATE HG1 2SG

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HARROGATE DISTRICT STRATEGIC PARTNERSHIP

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HARROGATE DISTRICT STRATEGIC PARTNERSHIP

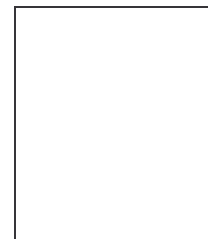
INTRODUCTION

Since the last annual conference in July 2008, the Harrogate District Strategic Partnership (HDSP) has seen many changes from representatives of those partners involved, the type of business that is coming to the table and in policy and legislation. With the continued commitment from partners year on year, the wider partnership has grown with more agencies, organisations and community groups aware of and wanting to get more involved with the work of the Partnership. They recognise the Partnership's influence and importance within the District. There is regular attendance of partners at the Officer and Executive meetings and the partners are representing the Partnership as a collective more often. It has continued to recognise and identify areas of joined up working to the benefit of many, enabling collective responsibility, reducing silo working and learning how to problem solve together at a district, county and regional level. More emphasis is being placed on LSP's from central government with existing and additional funding streams accessible through partnership projects and evidencing key outcomes.

Overall 2008/09 was about the Partnership beginning to take stock of where it has come from and where it needs to be. Various influences have begun to impact on how and what the Partnership is or would like to be doing. It has initiated a self-evaluation of its governance with the aim of ensuring that it is fit for purpose and as inclusive as possible.

A firm platform has been established to build upon and be taken forward in 2009/10. The Partnership has many challenges ahead of it in but with the support of partners and stakeholders it will see these through and become stronger.

Examples of the achievements and involvement over the last year are set out within this overview document.



Councillor Dr M Gardner,
Chair - Harrogate & District Strategic Partnership



HDSP- ACTIVITIES CARRIED OUT IN 2008-09

The following provides a snapshot of the variety of work that the HDSP Executive and Officer Group has been presented with and addressed over the last year.

Presentations:

- Tackling climate change at school: End of year presentation
- Comprehensive Area Assessment (CAA)
- Nidderdale AONB Management Plan
- North Yorkshire Joint Strategic Needs Assessment (JSNA)

Agenda Items:

- HDSP review of governance
- Harrogate District Actively Involving Children and Young People
- Harrogate District Community Development Fund allocations
- Harrogate District Economic scorecard
- Harrogate Library Big Lottery project
- Harrogate District Safer Communities Partnership emerging priorities/ partnership plan
- Leeds City Region
- Comprehensive Area Assessment Framework
- North Yorkshire Strategic Partnership Executive/ Partnership key messages
- North Yorkshire Local Area Agreement
- NYSP Equalities Task Group: Strategic review of the impact of inward migration

Active Involvement in Consultation

Throughout 2008-09 the Partnership has been consulted on a variety of issues from a wide range of organisations. The Partnership has provided constructive comments considering the impact of the proposals on the district and has assisted to shape future service delivery both within the district, county and region by doing so.

Examples of consultation areas considered are:

- Nidderdale AONB management plan
- Healthy Weight, Active Lives Strategy (NYYNHS)

- NYCC Library & Information Service Strategy
- NYSP Community Engagement and Neighbourhood Management Framework
- NYSP Impact of Inward Migration from the EU Accession States in North Yorkshire
- NCVO: The future of the Compact
- Landscape Matters; a strategy for the North Yorkshire Countryside (NYCC)

Key pieces of work that have been commenced in 2008/09

Community Plan Revision

One of the key pieces of work that was initiated in 2008/09 was the review of the evidence base held within the existing Community Plan- Your Plan, Your Future. The Community Plan, now to be referred to as the Sustainable Community Strategy was first published in February 2004 with the evidence gathered the previous year. Since then the profile of the District has changed, with a different environment that we live, visit and work within, issues and influences that were significant then have now been replaced by others. It was therefore appropriate to review the evidence base to gain a more accurate picture of the District.

Various assessments and pieces of research had already been completed and all needed to be pulled together into one document so to get an overall picture within the District. A call for evidence was initiated and partners provided the most relevant up to date information for their thematic area. The initial findings were presented at the annual conference to inform the wider partnership, to check that the right issues that the district face were a correct assessment and to assist in generating debate about the future challenges ahead with ideas for partnership working. These were then pulled into the revised strategy document. There is still work to be done on measuring outcomes and monitoring progress against the priorities within the strategy, these should be determined as part of the ongoing review of governance.

The Harrogate District Sustainable Community Strategy can be found at <http://www.hdsp.co.uk/immediacy-5393> .

HDSP Review of Governance

One major piece of work that has commenced within 2009 is a review of the Partnership's governance. The Partnership has now been in existence for over 6 years and needs to take some time to look at whether it is fit for purpose and fulfilling its aims and objectives in the best way that it can. The Partnership Executive agreed to the review in November 2008 and was initiated in the New Year.

Approach Taken

To date the current Partnership (Executive and Officer Group) have had two review sessions held by an external facilitator for peer challenge and neutrality.

Session 1: looked at the strengths of the Partnership, its key attributes as well as the key actions and themes that need to be considered and taken forward within the review. These were documented so that they are not lost within any new structure or way of working and would be referred to during the development stages.

Session 2: looked at the structure and how the Partnership would best work. Several structure options were proposed and these were then worked up further considering the roles and functions that each component would carry out. Best practice from other areas and guidance on the role of the LSP were considered.

Proposed structure: At the Executive on the 11th June one structure was presented which took into account of all the comments and attributes from the previous sessions. The Executive agreed to the proposed structure and for it to be taken to the next stage.

Next Steps: The next stage is to detail the roles and responsibilities within the structure and to identify where agencies and organisations would best sit in order to get the best outcomes. Various meetings have been set up to initiate this work. Work will also commence on identifying the key priorities that should be addressed by the Partnership. The Sustainable Community Strategy will then be updated to reflect this and a work programme can be developed. Outcomes from the annual conference will feed into this process.

New developments will be available on the website www.HDSP.co.uk

HDSP ACTION LEARNING SET



4 Youth Travel

4YouthTravel

This small, multi-agency project was set up in early 2008, by Harrogate and District Strategic Partnership (HDSP), to provide transport that would enable young people living in Lower Nidderdale to access youth facilities, in particular Hampsthwaite Youth Club. The scheme has also resulted in more youngsters from Hampsthwaite itself using the club. Approximately 25 young people have benefited from the scheme.

Adrian French and colleagues in the Youth Service have promoted the scheme widely and carried out surveys of young people to identify their views and aspirations. They have identified two key obstacles to the scheme becoming sustainable.

- There are not enough destination venues sufficiently attractive to young people.
- Transport arrangements need to be more flexible.

So although moderately successful, the scheme as it stands will not continue beyond the next few months. However, the Youth Service is building on the experience and looking carefully at alternative provision in different parts of the District, in particular Pateley Bridge.

There is no need for the steering group to continue, but it offers a closing thought: we believe that HDSP should set up a partnership of responsible authorities and supporting agencies to coordinate youth services in the District and in particular deliver a 'positive activities for young people' programme, working closely with the proposed youth council; transport authorities should be actively involved in this with accessibility high on the agenda.

(County Councillor Keith Barnes, spokesperson for the Action Learning Set)

COMMUNITY DEVELOPMENT FUND (CDF)

In May 2007 both the 2007/08 and 2008/09 North Yorkshire County Council Harrogate District Community Development Funds were allocated to 18 schemes drawn from a list of 37 applicants, amounting to just over £200,000. The approach taken was an open bidding process whereby applications were evaluated against the set priority criteria and evidence this within their application.

The HDSP Executive supported the bids that would deliver both the local Partnership priorities and the Local Area Agreement. These were then presented to the Harrogate Area Committee who has the final approval to allocate the funding. All 18 schemes were approved.

The projects supported were:

- **“Falling into Place” Falls prevention for Older People** (Age Concern) £18,000, 2 yr project
- **Relieving financial stress-promoting financial health** (Ripon CAB) £19,925, 2 yr project
- **Family Support** (Ripon CVS) £20,000, 2 yr project
- **Family Breakdown: Relate’s Early Response** (Relate) £7,000, 2 yr project
- **Parent Carer Community Outreach Project** (Carers Resource) £19,700, 2 yr project
- **Coaches for kids** (Ripon Area Extended Schools) £5,000, 2 yr project
- **Volunteering Development Project** (Harrogate & Area CVS) £20,000, 2 yr project
- **Harrogate District Business Environmental Accreditation and Support Programme** (Harrogate Borough Council) £16,000, 2 yr project
- **Harrogate Youth build- Mentor** (Harrogate Youthbuild Trust) £16,000, 2 yr project
- **Support for Young People in Crash Pad accommodation** (ARCH Mediation) £20,000, 2 yr project
- **Craven & Harrogate Wheels to Work** (Northallerton & District Voluntary Service) £10,000, 2 yr project
- **Building Sustainability- Best Practice Workshops** (RHS Harlow Carr) £10,000, 2 yr project
- **Minority Ethnic Forum Project Worker** (Harrogate & Area CVS on behalf of Harrogate District Strategic Partnership) £19,750, 2 yr project

All of these 18 projects have been rolled out and examples of the project outcomes from 2008/09 can be found in Appendix 1 and below.

In February 2009 some further £75,575 of Community Development Fund was made available, again an open application process was initiated and another

18 applications totally £235,000 were received of which 8 went for ward to the Area Committee for approval. All applications were successful. Outcomes from these projects will be reported next year in the 2009/10 Overview report. The projects supported were:

- **Accessible Performances at Harrogate Theatre** (Harrogate Theatre) £5,000, 1 year project.
- **Pateley Bridge Youth Centre** (Pateley Bridge Youth Centre) £11,750, 1 year project
- **Supporting Minority Ethnic Development work in Ripon and Rural Areas** (Harrogate District Minority Ethnic Forum) £7,000, 1 year project
- **Ageing Well** (Age Concern North Yorkshire) £11,000, 1 year project
- **Maintaining and Developing Employment Skills Through Volunteering** (Ripon CVS) £11,652, 1 year project
- **Enhancing Employment Opportunities in Harrogate** (Carers Resource) £7,500, 1 year project
- **Youth Homelessness: Support to Parents and Carers** (ARCH Mediation) £10,857, 1 year project
- **Community Carbon Reduction** (Harrogate Borough Council) £10,700, 1 year project.

The Community Development Fund pot of monies will begin to reduce to a minimum of £25,000 for each District within North Yorkshire from 2009/10. This is due to the revised focus on the affordable housing schemes across the county, which the community development fund is derived from the interest made on the schemes that have not been rolled out as planned.

It has been confirmed that this years allocation for the Harrogate District will be the minimum £25,000 which is to be used to support third sector organisations to deliver against the priorities held within the Harrogate District Sustainable Community Strategy.

Due to the reduced amount the application process is to be reviewed. Partners will be provided with the details of how the funding will be allocated in due course.



HARROGATE DISTRICT STRATEGIC
PARTNERSHIP

HARROGATE AND DISTRICT MINORITY ETHNIC DEVELOPMENT PROJECT

A key aim of this innovative, HDSP sponsored project, was to develop a multi-agency forum for Harrogate which enables organisations to develop a shared understanding of the issues relating to minority ethnic communities so that appropriate local solutions can be developed and delivered.

The Forum's key objectives are to provide an opportunity for dialogue between strategic organisations in order to ensure that agencies are working together to avoid duplication and to provide timely and appropriate services for minority ethnic groups and individuals by:

- Facilitating awareness raising on minority ethnic community issues;
- Identify gaps in services;
- Share good practice;
- Share opportunities for training;
- Share opportunities for joint action;
- Develop and monitor delivery of a Forum Action Plan;
- Facilitate two way communications between Harrogate Minority Ethnic Forum members and the North Yorkshire Strategic Partnership Equality Forum and other sub regional groups; and
- Explore how support for minority ethnic development work can be sustained in the Harrogate district including the mainstreaming of equality issues in the work of the Local Strategic Partnership and partner organisations.

Minority Ethnic Development Project (MEDP) - Progress Report May 2009.

The Minority Ethnic Project Development Worker, funded by the key partners of Harrogate District Strategic Partnership, started work with Harrogate and Area Council for Voluntary Service in December 2007. This report reflects the progress made to date in delivering this innovative partnership investment.

A Project Steering Group was established comprising CVS staff and the key partners of the Harrogate District Strategic Partnership to ensure support for the Project Worker (18.5 hours per week) and now meets regularly. From 1st May 2009, thanks to the support of the North Yorkshire Community Fund the workers hours will boost to 24.5 per week to work in Ripon and the rural

areas. Below is a summary of the purpose of the project, its aims and the progress made to date:

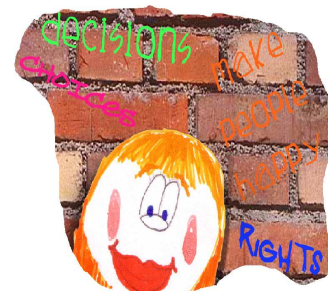
<p>Purpose : The purpose of the project is to ensure that agencies are working together to avoid duplication and to provide timely and appropriate services for minority ethnic groups and individuals by:</p>	<p>Progress : To 30th April 2009</p>
<p>1) Establishing a Minority Ethnic Forum;</p>	<p>Established has met five times, 99 individuals from 20 organisations are forum members. Over 200 people from ME communities have benefited from the work of the project to date in terms of improved access to language classes, home fire safety checks, safety plug adaptors, health advice, child care improvement via focus groups, developed a Welcome Pack for all communities available via http://www.nysp.org.uk/</p>
<p>2) Facilitating regular forum meetings;</p>	<p>Themes for meetings include: Employment issues; Office for National Statistics presentation; North Yorkshire's Review on Inward Migration (Health and Housing) and (Education/Training/Employment); Strategic Review of Migrant Worker Housing Needs, Advice services for all our communities (including CAB and the new NY Credit Union; Regular updates from Fire and Rescue, Police and Ripon BME Forum.</p>
<p>3) Overseeing delivery of the Forum's Action Plan;</p>	<p>A copy of the action plan is attached as appendix one to this report. This summarises both active and completed projects.</p>
<p>4) Seeking ongoing resources to carry out projects / tasks as identified by the Forum members</p>	<p>Sponsorship for projects has been secured from Thompsons the Solicitors, the TUC, NHS North Yorkshire and York, the Safer Communities Partnership, Harrogate District NHS Foundation Trust Hospital, North Yorkshire County Council and Harrogate Borough Council.</p>
<p>5) Linking into the NYSPP Equality Forum and other sub-regional groups</p>	<p>Links have been made with the North Yorkshire Strategic Partnership; the Yorkshire and Humber Migration Partnership; The Office for National Statistics; and the Refugee Integration Group for Yorkshire and Humber.</p>
<p>6) Developing a sustainability strategy for MEDP work in Harrogate</p>	<p>The ME Forum Steering Group have commissioned a survey of Harrogate District Service Providers in April 2009 to help better understand the issues relating to minority ethnic communities so that</p>

	<p>appropriate solutions can be developed and delivered. This work will inform the development of a future work programme for the forum. In developing this we will also take into account: the:</p> <p>Harrogate District Sustainable community Strategy (2009); North Yorkshire Sustainable Community Strategy (2008); North Yorkshire Strategic Review of Inward Migration (2009); North Yorkshire Housing Needs Assessment (2009); Refugees, Asylum Seekers and Migrants in North Yorkshire study (2008); and the regional 'Stronger Communities Framework' under development by Local Government Yorkshire and Humber.</p> <p>In the meantime an application has been made (via the North Yorkshire Strategic Partnership) to the government's Migrant Impacts Fund to help the ME Forum develop a more confident and integrated migrant worker community connecting new arrivals with early access to preventative interventions. Project outputs are likely to include home fire safety checks, community health information events, alcohol awareness sessions, road safety events, recruitment of migrant volunteers and the establishment of migrant worker self help groups. This could provide funding to 2011</p>
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For further information on the Harrogate and District Minority Ethnic Development Project or to join the forum please contact Louise Cousins at Harrogate CVS

Tel: 01423 504074 Email: Louise@Harrogate.org

HARROGATE DISTRICT ACTIVELY INVOLVING CHILDREN AND YOUNG PEOPLE PROJECT



This is a multi-agency partnership project endorsed by HDSP, with the purpose of improving the engagement of children and young people in the provision of public services in the District. Funding was provided by HBC and NYCC Children and Young People's Service (£22,000) and this was used to appoint North Yorkshire Youth (a voluntary and community sector organisation) to develop the project, supported by a Steering Group.

North Yorkshire Youth used the funds to recruit a Youth Participation Worker and Rachel Allen was in post from June 2008 to March 2009. Although the funds available only allowed for a fixed term appointment there has been a considerable amount of activity and progress during the past twelve months:

- Two full Children and Young People's Network meetings held, bringing together staff from a wide range of public and VCS organisations with an interest in youth participation
- Comprehensive database and register of consultation set up, with around 70 members
- Use of the North Yorkshire HyBRid self assessment tool with network members to gauge progress on engaging with children and young people
- Regular e mail updates to the Network on items of interest
- Production of a Participation Toolkit and delivery of training workshops for 35 people wanting to develop their own skills in involving children and young people
- Who's Who Directory of contacts showing people and organisations working to increase participation in the District
- Direct support from the Participation Worker to organisations carrying out engagement activity with children and young people, advising around 50 individuals and involving over 800 children and young people
- An end of project Showcase event in April 2009 which brought together over 30 people from the many organisations involved in the project, to share their very positive experiences of involving children and young people in the development of services

The Project Steering Group members are from HBC, NYCC (Extended Services, 4Youth and Voice, Influence and Participation), Harrogate Hospital Foundation Trust and Harrogate and Area CVS, who chaired the group. The group met 6 times during the year, to support NYY and the Project Worker, to

monitor progress, to consider whether the project should continue and to identify sources of funding for this.

The Steering Group reported on progress to the Strategic Partnership Executive in November 2008. This report was very well received and resulted in a further £20,000 being made available by four partners to develop Phase 2 of the project in 2009/10, funded by HBC, NYCC, North Yorkshire Police and the Harrogate District Safer Communities Partnership. The Steering Group is currently finalising plans for Phase 2, to commence in July 2009. The priorities will be to continue to support the Children and Young People's Network, to provide practical support on participation skills, and to ensure close co-ordination with NYCC on the roll out of Youth Councils in the Harrogate District.

North Yorkshire Youth have produced a detailed project evaluation report which is available via

http://www.nyy.org.uk/youth/project_details.php?recid=6.

As well as supporting an increase in children and young people's participation this project has also provided a very valuable learning opportunity to develop good practice in setting up and running a multi agency partnership project and involving the voluntary and community sector in the delivery of public services.

Karen Weaver
Harrogate & Area CVS
May 2009



CREATING SAFER COMMUNITIES
IN HARROGATE DISTRICT

HARROGATE DISTRICT SAFER COMMUNITIES PARTNERSHIP

The Harrogate District Safer Communities Partnership has provided updates and reported to the HDSP on a regular basis. More recently the Partnership has received and endorsed the Annual Report for 2008-9 and the annual refresh of the Partnership Plan 2008-2011 in June 2009.

The refreshed Partnership Plan produced in May 2009 continues with the same themed priorities:

- **Safer Neighbourhoods**

Deliver safer neighbourhoods by tackling anti social and unacceptable behaviour through the promotion of positive values and challenging unacceptable conduct.

- **Crime**

Work to reduce violence across Harrogate District examining the night time economy. Close attention will be given to theft from vehicles and criminal damage, assault with less serious injury including domestic abuse.

- **Safer Roads**

Promote safety and the reduction of accidents on our roads working on preventative measures such as drink driving awareness campaigns. Work to reduce speeding on our roads.

- **Substance and Alcohol Misuse**

Better identification and treatment of substance and alcohol misuse, tackling the related crime and improving services to victims and witnesses.

These priorities will contribute to the delivery of the 10 HDSP priorities and vice versa.

For more information on the Harrogate & District Safer Communities Partnership please contact www.saferharrogate.org.uk

COUNTYWIDE STRATEGIC LINKS

NORTH YORKSHIRE STRATEGIC PARTNERSHIP (NYSP) www.nyssp.org.uk

NYSP STRUCTURAL CHANGES

The driver for changes to the NYSP structure was identified with the advent of the Local Government and Public Involvement in Health Act 2007 highlighting the need to include elected members and also those partners with a statutory duty to co-operate in the Local Area Agreement (LAA). The new NYSP structure was formally agreed by NYSP partners at the end of 2007 and implemented in 2008. It incorporates four components:

The **Wider Partnership** - open to all organisations from the public, private, community, and voluntary sectors interested in the wellbeing of North Yorkshire's communities. Meeting in conference style at least once a year as a forum for inputting ideas and expertise on key partnership issues.

The **Partnership** – its key role is to establish, maintain and review the policy framework for the NYSP as set out in the Sustainable Community Strategy (SCS). Membership of the Partnership includes all partners with a statutory duty to cooperate in the LAA, together with others identified as important locally, for example each Local Strategic Partnership.

- Cllr. Mike Gardner, Chair of the Harrogate District Strategic Partnership sits on this group plus another HDSP member as the HDSP representative.

The **Executive** - ensures that the priorities of the Partnership are taken forward. It comprises the CEOs of the eight local authorities and two national park authorities; senior representatives of North Yorkshire Police, the Chamber of Commerce, the PCT, Fire & Rescue Service; the North Yorkshire Forum for Voluntary Organisations; and the chairs of the six NYSP Thematic Partnerships.

- The Chief Executive of Harrogate Borough Council, Wallace Sampson sits on this group as the HDSP representative.

The six **Thematic Partnerships** - to continue to provide strategic partnership arrangements for issues within their remit, with responsibility for creating detailed plans and ensuring their delivery:

- Adults' Strategic Partnership
- Healthier Communities Strategic Partnership
- Children & Young People's Strategic Partnership
- York & North Yorkshire Development Board (economy and enterprise)
- York & North Yorkshire Safer Communities Forum
- York & North Yorkshire Rural Partnership – Stronger Communities.

For further information including membership and Terms of Reference see www.nysp.org.uk.

NYSP Partnership

Since its implementation as part of the new NYSP structure in 2008, the NYSP Partnership has undertaken to provide a forum for reviewing and steering progress against not only key priorities from within the SCS (launched summer 2008), but also on other issues of importance to partners across the county. To date, the Partnership has reviewed the following priorities and themes:

- Progress against the North Yorkshire and York Alcohol Harm Reduction Strategy 2008/11;
- Affordable Housing;
- The impact of recession on North Yorkshire, including a presentation from the Regional Minister, the Rt Hon Rosie Winterton MP.

Later this year the NYSP Partnership will be reviewing climate change and what strategic actions partners need to take with regard to mitigation and adaptation.

For further information see www.nysp.org.uk/partnership.

HDSP Involvement:

The HDSP has a standing agenda item for the NYSP business at every Executive meeting and feeds into many pieces of work that are under development. The various officers involved take the Harrogate District issues to the NYSP table and bring countywide matters back to the HDSP table. The HDSP contributes to many countywide projects and towards the outcomes against the North Yorkshire Sustainable Community Strategy and the NYSP against our Harrogate District Sustainable Community Strategy.

LOCAL AREA AGREEMENT (LAA) UPDATE

What is the North Yorkshire Local Area Agreement?

The North Yorkshire Local Area Agreement (LAA) is the three year 'deal' between the main public sector agencies in the area, other partners and central Government to improve services and the quality of life in North Yorkshire.

The Sustainable Community Strategy (SCS) for North Yorkshire 2008/18 sets out the overarching strategic direction and long-term, sustainable vision for the economic, social and environmental well-being of North Yorkshire. It is based on consultation with local people, about the sort of place they want the area to be and has been developed by the North Yorkshire Strategic Partnership (NYSP). The LAA is based on the priorities in this Strategy and translates these priorities into targets to secure the improvements that local people want to see. As such, the LAA is the delivery mechanism for the SCS.

The targets in the North Yorkshire LAA 2008/11 are focused on a limited set of designated targets, drawn from the National Indicator Set (NIS), 16 statutory education and early years targets prescribed by the Department for Children, Schools and Families and a number of local non-designated targets that have been drawn from the NIS or locally determined.

Local partners (members of the NYSP) have committed themselves to delivering these targets and are under a new duty to co-operate in doing so (Local Government and Public Involvement in Health Act 2007). North Yorkshire County Council is the accountable body for the LAA .

Progress against the targets in the LAA will be monitored quarterly by the six Thematic Partnerships (TPs) and by the NYSP Executive. The Government Office for Yorkshire and the Humber (GOYH) will also receive a progress report at six monthly intervals. The progress reports will be made available to view on the NYSP website www.nysp.org.uk.

2008/09 Developments

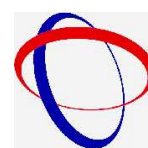
A period of indicator refreshment has just been completed. Several factors meant that targets for specific indicators could not be confirmed during the initial negotiation process. A refresh process revisited these indicators and confirmed the targets. Refresh was not about re-opening discussions that had already been concluded but only about issues having genuinely agreed 'unfinished business'. This unfinished business comprised delayed indicators, revised indicators and targets that were inconsistent with their indicator definition. The refreshed North Yorkshire Local Area Agreement (LAA) 2008/11 was signed off by the Secretary of State for Communities and Local Government on 3 April 2009.

Further information about the LAA is available at www.nysp.org.uk or from:

Kevin Brown (LAA Performance Management Officer), North Yorkshire County Council, kevin.brown@northyorks.gov.uk , 01609 532996.

HDSP Involvement:

The Harrogate District Strategic Partnership continues to monitor and support the performance against the North Yorkshire Local Area Agreement targets. Although the Partnership as a collective has no direct accountability for any of the indicators it does scrutinise performance of the agencies that are accountable for the Harrogate District contributions on a quarterly basis. It would act upon any poor performance and look to see how as a collective it maybe improved where possible.



CHILDREN AND YOUNG PEOPLE

NORTH YORKSHIRE CHILDREN AND YOUNG PEOPLE'S STRATEGIC PARTNERSHIP

Throughout 2008/09 the Harrogate District Strategic Partnership Executive and Officer Group has continued to receive regular updates from Stuart Gregory, Integrated Service Manager, on progress towards delivering the priorities in North Yorkshire's Children and Young People's Plan. From the plan priorities particular to the Harrogate and Ripon Area have been identified and now feature in the Sustainable Community Strategy.

Considerable progress has already been made. Last year for example delegates at the conference said that further investment in Family Support Workers was required and this has happened. In addition, plans are in place for three new Children's Centres – accessible for all families – that will follow the 6 that have opened in the past year in this district alone. Our schools continue to be amongst the highest performing in the country and 98% of them are Extended Schools providing services both before and after school where demand exists. In addition, services for children under the age of 5 continue to develop so that every child has the very best start in life.

Areas of work that have a particular focus include:

- The development of a greater range of positive activities for young people
- Developing short breaks through accessing positive activities for children who have complex learning disabilities and difficulties

- Ensuring that there are robust systems to safeguard children wherever they might be.
- Strengthening the services available to families with children under 5
- Extending the opportunities in education, training and employment for young people aged 14-19
- Building the voice, influence and participation of children and young people so that they can plan and influence services intended for them better.



NORTH YORKSHIRE WELCOME PACK

The North Yorkshire Welcome Pack is a new web-based service information guide for those who are new to the area, both for UK residents and new arrivals into the country. The pack has been developed and sponsored by the North Yorkshire Strategic Partnership (NYSP) Equalities Task Group. The welcome pack has been available online since 8 October 2008.

The rationale for the pack was:

- To develop a high quality welcome pack accessible to all living or coming to live in North Yorkshire which supports their integration into the community and to become active citizens
- To meet government guidance on welcome information
- To effectively deploy resources to meet identified and evidenced needs
- To support partner agencies to reach all communities in an efficient and effective way
- To provide high quality information which is kept up-to-date and relevant to emerging needs based on local and national intelligence
- To minimise duplication across the partnership, to build on good practice from across the UK
- To enable signposting to the most effective and appropriate service
- To enable to the NYSP to respond quickly to the changing needs of transient communities

The guide is split into two sections, national and District information. It contains details of national and local services for example, leisure and training

opportunities, how to register for work, a doctor, a bank, details on transport as well as more general information on advice services and community groups.

Information is currently available in English, Polish, Czech, Latvian and Lithuanian- the most frequently spoken languages within the county, with another 16 languages to follow soon.

The information can be accessed on-line and will be updated regularly to ensure contact details are up to-date.

Partners are encouraged to promote the pack to front-line staff to ensure that all members of the public who would benefit from the guide have access to it. If you have any ideas as to how this could be marketed further or any material required to do so please let me know so that I can feed this back to the group. Where possible partners are asked to ensure links are made to the site from their home websites.

The Welcome Pack can be found at:

www.nysp.org.uk/welcomepack

HDSP Involvement:

The Harrogate District Minority Ethnic Forum has been a key player in the development of the welcome pack through promotion, identifying local and national contacts, awareness raising and identifying where promotional material is best cited.

THE COMPACT

What is the Compact?

Nationally the Government in 1998 launched the Compact after wide consultation across Government and the Voluntary and Community Sector (VCS). It sets out a shared vision and framework of principles to govern their relationship, with promises from both sides. These are the national Compact Key Principles:

- A healthy voluntary and community sector is part of a democratic society
- Working in partnership with the voluntary and community sector can result in better policy and services and better outcomes for the community
- Partnership requires strong relationships (e.g. integrity and openness)
- Government can play a role as funder of the voluntary and community sector
- The independence of the voluntary and community sector should be respected

In essence it is an agreement between the Voluntary and Community Sector and the statutory sector. It is about shared values, joint commitments and individual undertakings. The compact way of working provides recognition of the value of both sectors and supports partnership-working arrangements.

Who does the Compact apply to?

The Compact applies to Central Government Departments, Non-departmental public bodies and government agencies, Government Offices for the Regions in England, the Voluntary and Community Sector and the wider third sector. It is adopted by local government through the development of local Compacts.

THE NATIONAL COMPACT

Currently the National Compact is under review. The review hopes to make the Compact a shorter single document (currently it is six documents, the Compact itself with five codes of practice), it will have concrete and measurable commitments, be brought in line with legislation, have a holistic approach to equality and ensure that commissioning and EU funding is recognised. A draft of the revised document should be available early June, a period of consultation will then commence, feedback will then be incorporated

into the revised document and the new compact will be launched during national Compact week the first week in November 2009.

THE NORTH YORKSHIRE COMPACT

Both Harrogate Borough Council and the Harrogate District Strategic Partnership signed up to the North Yorkshire Compact and Codes of Practice in November 2006, although HBC has actually had a local Compact since 2001. The full document can be accessed via www.harrogate.org.uk/voluntary or www.nysp.org.uk. The North Yorkshire Strategic Partnership (NYSP) has ultimate responsibility for the evaluation, development and promotion of the North Yorkshire Compact and all key members of the NYSP are signed up to the Compact. A framework is in place to promote and monitor the Compact at a county level via a Steering Group and Working Group, which reports to the NYSP, and there is representation from the Harrogate District on both these groups.

THE COMPACT IN THE HARROGATE DISTRICT

When the HDSP Executive adopted the North Yorkshire Compact in November 2006 it agreed the following roles and responsibilities:

Harrogate District Strategic Partnership	Owens the Compact and actively promotes and uses it in partnership working
Harrogate Borough Council	Lead role in promoting Compact good practice, training, communications etc. (HBC Community Engagement Working Group takes a lead role on this)
Voluntary and Community Sector Forum Working Group	Monitors Compact implementation plan and reports to the HDSP annually
Harrogate and District Public Involvement Group	Promotes good practice amongst public and voluntary and community sector organisations in the District in relation to public involvement and consultation, monitors standards

Progress within 2008/09

Within 2008/09 Harrogate Borough Council (HBC) has been very pro-active in implementing the principals of the North Yorkshire Compact mainly through the work that Karen Weaver carried out in her role as Corporate Improvement Officer- Voluntary and Community Sector. The key achievements are set out below:

- 4 VCS forum meetings (hosted and lead by HBC, this forum is the only forum within the District of its kind where the Local Authority and Members can engage with the VCS as a collective.
- The VCS Annual General Meeting held in November 2008 had a session on the North Yorkshire Compact, which was supported by Nick Drew of the National Compact Commission.

- 24th September 2008- Sir Bert Massie (Chair of the National Compact Commission) visited to formally present the National Compact Commendation Award to Harrogate Borough Council and the two CVS's for their excellence in better funding relationships.
- June 2008- Several Councillor Member training sessions were held on the Compact which were jointly presented by Harrogate Borough Council and Harrogate and Area CVS.
- July 2008- The second round of Harrogate Borough Council Community Chest grants were awarded to applicants from the VCS.
- 12 week consultation period adhered to for a number of consultations and now included as a requirement in Harrogate Borough Council Community Engagement Guidance.
- Improved representation of VCS at HDSP Annual Conference July 2008 (22 in 2006, 35 in 2007, 37 in 2008)
- March 2009- North Yorkshire Community Development Fund (Harrogate District allowance) allocated under the Compact code of funding in relation to full cost recovery by the Harrogate District Strategic Partnership.

Key Lessons Learnt in 2008/09

- When assessing the Community Development Fund applications that full cost recovery has to be considered when allocating funds to the VCS. A reminder of this should be issued to all partners when carrying out the pre-recommendation assessment.

Areas For Improvement

- Consultation does not always include all relevant VCS organisations.
- 12 weeks not followed for all consultation carried out by several partners (some due to externally imposed timescales but others due to a lack of awareness of the Compact requirements)

A COMMUNITY ENGAGEMENT AND NEIGHBOURHOOD MANAGEMENT FRAMEWORK FOR NORTH YORKSHIRE

In June 2008 a report was taken to the North Yorkshire Strategic Partnership (NYSP) Executive to investigate the opportunities for joint working in the light of the requirements for all public authorities to increase the involvement of local people in decision-making.

The Executive agreed the need for joint working and a task group was set up to develop a framework for community engagement and neighbourhood management. The framework and associated action plan was agreed by the Executive in April 2009. It contains a set of shared definitions, principles and standards for engaging with communities.

Community engagement is defined as involving people in decisions that affect them. This includes informing, consulting, involving, collaborating and empowering.

Neighbourhood management is defined as local agencies working together with local people to improve services at neighbourhood level in response to community needs. This can include a wide range of models and needs to be flexible to adapt to local circumstances.

The principles include participating in joint engagement structures such as area forums, setting up mechanisms to share information, data and good practice, and joining up current work in relation to surveys and citizens' panels.

The standards for working with communities include being clear about the purpose of the engagement, ensuring enough time is given, being inclusive, making sure results and action taken are fed back, and improving communication.

Actions which are happening or planned include:

- **Development of a local information system** – this will include information to measure performance, identify priorities for improvement, set targets and inform local citizens about their areas and the performance of their local services.
- **Joint engagement structures, such as area forums** – building on current structures and groups
- **Best practice sharing arrangements** – a Community of Practice has been set up on the IDeA website www.communities.idea.gov.uk to share information and advice
- **Joint consultation and engagement database** – a joint mechanism for sharing engagement information will be developed

More information is available at www.nysp.org.uk

HDSP Involvement:

The HDSP received, commented upon and agreed to the principles of the proposed framework and through its review of governance will look to improve engagement at a community and neighbourhood level incorporating the framework at a local level.

COMPREHENSIVE AREA ASSESSMENT (CAA)

What is the Comprehensive Area Assessment?

Comprehensive Area Assessment (CAA) is the new performance assessment framework resulting from the 2006 White Paper 'Strong and Prosperous Communities'. It took effect from 1 April 2009. CAA replaces Comprehensive Performance Assessment (CPA). It is being developed jointly by the Audit Commission, Commission for Social Care Inspectorate, Healthcare Commission, HM Inspectorate of Constabulary, HM Inspectorate of Prisons, HM Inspectorate of Probation and Ofsted.

CAA will look at how well local services are working together to improve the quality of life for local people. It aims to make straightforward independent information available to people about their local services, helping them make informed choices and influence decisions. For the first time, local public services will be held collectively to account for their impact on better outcomes. This means that CAA will look across councils, health bodies, police forces, fire and rescue services and others responsible for local public services, which are expected to work in partnership to tackle the challenges facing their communities. CAA will provide an assessment of outcomes for people in an area and a forward look at prospects for sustainable improvement.

The CAA Framework

CAA will have two main elements:

- an area assessment (at a North Yorkshire level); and
- organisational assessments (at a district level).

The area assessment is a qualitative assessment which looks at how well local public services are delivering better results for local people in local priorities, such as health, economic prospects and community safety, and how likely they are to improve in the future.

CAA will ask:

- How safe is this area?
- How healthy and well supported are people?
- How well kept is the area?
- How environmentally sustainable is the area?
- How strong is the local economy?
- How strong and cohesive are local communities?
- How well is inequality being addressed?
- How well is housing need met?
- How well are families supported?
- How good is the well-being of children and young people?

There will also be an organisational assessment of the council and fire service, which will be made up of two assessments; Use of Resources and Managing Performance.

CAA will change the way inspectorates engage with the Council and its partners, moving from a rolling programme of on-site inspections to an on-going relationship with local areas.

A variety of evidence will be gathered throughout the year to make the assessments, this includes:

- Key documents such as Sustainable Communities Strategy, Local Area Agreement
- Views of services users including the Place Survey
- Self-assessment and performance management information
- National Indicator set
- Other inspection findings
- Intelligence from other bodies including Government Office Yorkshire & Humberside

On site inspections will only be undertaken where it is necessary to fill evidence gaps.

CAA - key dates

Feb 2009	Publish final CAA framework
Prior to April 2009	Impact assessment to be published
April 2009	CAA comes into effect
April - Sept 2009	Evidence gathering
Late Sept 2009	Drafting of reports
Oct 2009	Key issues discussed with local partners
Oct/Nov 2009	Draft report shared with partners.
Nov 2009	Resolve any challenges through formal process
Late Nov 2009	First results under CAA published

If you would like to know more, please contact Claire Lowery at North Yorkshire County Council on 01609 534869 or email claire.lowery@northyorks.gov.uk. Alternatively you can visit <http://www.audit-commission.gov.uk/caa/index.asp>.

HDSP Involvement:

The HDSP has been involved with the countywide self-assessment process. Although the assessment has been carried out at a North Yorkshire level best practice examples have been provided as supporting evidence. Various Harrogate District Partnership Projects have been fed in as examples, many of which were delivered or supported by the HDSP. These should get the District some recognition during the North Yorkshire Inspection.



HARROGATE DISTRICT STRATEGIC
PARTNERSHIP

FUTURE WORK- 2009/10

In 2009/10 the Partnership has several key pieces of work to deliver alongside the day to day issues and developments that arise throughout the year, these being:

- Complete the review the Partnership's governance arrangements and implement the outcomes
- Review the Partnerships priorities held within the Sustainable Community Strategy and delivery mechanism against these. Revise the Strategy to reflect the development and changes.
- Develop a supporting Partnership action plan
- Agree a performance management framework for the Partnership
- Continue to manage the Harrogate District Strategic Partnership website and make it a more effective method of communication to the wider partnership
- Allocate the additional Community Development Fund monies that have become available to the Partnership in 2009/10
- Feed into and assist in the delivery at a North Yorkshire Strategic Partnership level.
- Pilot a community engagement/ neighbourhood management framework.

Community Development Fund Project Evaluations

Project Name, Agency and amount awarded.	HDSP Priorities Delivered	Progress: Please provide brief information on the outcomes which the CDF grant has helped to produce to date
<p>“Falling into Place” Falls prevention for Older People (Age Concern) £18,000, 2 yr project</p>	<p>Improved Access to Facilities Support for Independent Living</p>	<p>Over the last 6 month period the service focused on the following areas:-</p> <p>a) 'STAR' - (Steps To Active Rehabilitation) project staff in Harrogate and Ripon areas have focused on working on a 'one-to-one' basis with clients referred with a history of falls or mobility problems, and looked at increasing confidence and movement through tailored Care Plans.</p> <p>b) EXERCISE CLASSES - New exercise class set up at Montpellier Court, Harrogate - average 13-17 clients attending. Also liaised with the HYDRO - new armchair based exercise class set up.</p> <p>c) Falls Prevention and Alexander Technique Instructor worked with a small number of clients with the Ripon Falls Specialist Team as a pilot.</p> <p>OUTCOMES for individuals have included increased confidence and ability to manage. Feedback has included comments such as:</p> <p>"I would like to thank you most sincerely for your help. I really did appreciate what you did for me".</p> <p>"Sadie was a great help. Her visits were always a pleasure and gave me great support both physically and mentally".</p> <p>"I have been very impressed - not only by the effect of the exercises but the explanations of the reasons behind them. My thanks are due".</p> <p>A key OUTCOME has been the successful partnership working and the piloting of the Alexander Technique. The Fast Response Team Leader noted "It is clear that clients have benefited from the work that Louise has done and I believe it will reduce the likelihood of them</p>

		<p>having further falls".</p> <p>"This project has provided an insight into how one-to-one advice and education can change a person's habitual postural pattern".</p> <p>Input has also continued into the multi-agency Falls Specialist Steering Group and helped to raise awareness of the value and benefits of the Age Concern North Yorkshire services in the Falls Care Pathway.</p>
<p>Relieving financial stress- promoting financial health (Ripon CAB) £19,925, 2 yr project</p>	<p>Support to Parents/ Carers Improved Access to Facilities</p>	<ul style="list-style-type: none"> • Bureau: total client debt 2008/9 over £3.3million referred to Financial Inclusion Fund debt adviser • Bureau: benefits/tax credits take up more than £350,000 • Control over household finances = enhanced well being and greater social inclusion • Ability of CAB to respond quickly to advice needs resulting from recession • Housing security • Reduced fuel poverty • Promoting financial health: • Advisers have improved knowledge of financial capability/money guidance issues • Improved networking/partnership working • Clients/public have greater knowledge of resources available for budgeting advice and information/advice on financial services • Control over household budget gives greater choice
<p>Family Breakdown: Relate's Early Response (Relate) £7,000, 2 yr project</p>	<p>Support for Parents and Carers</p>	<p>We delivered over 200 appointments to a total of 27 families last Year. We believe we have made a real difference in every case.</p> <p>One quote from a young boy is I think particularly noteworthy... " You opened the door but we had to find a way of going through it"</p> <p>Others say " allowed us to communicate and better appreciate different views"</p> <p>"there is less tension"</p>

		<p>" we feel more relaxed with each other and can talk to each other"</p> <p>Those who returned post-counselling evaluation forms, all said they would use Family Counselling again.</p>
<p>Parent Carer Community Outreach Project (Carers Resource) £19,700, 2 yr project</p>	<p>Support for Parents and Carers Access to Training and Skills</p>	<p>The funding has enabled the ALLSORTS Group to continue providing an exclusive weekly play session for children aged 0-11 years with special needs and their siblings. The group is held at Winkies indoor play centre in Starbeck Harrogate. The group membership has grown over the funding period from 20 families to 65 on families on our current mailing list. The group is supported by representatives from The Carers Resource, Social Care and Education along with Winkies staff members. All offer the Parents/Carers information, support and advice as needed.</p> <p>The group so far has given Parents/Carers</p> <ul style="list-style-type: none"> • a chance to relax without having to explain about their child's behaviour or condition to others. • allowed them time to build friendships and share experiences therefore reducing feelings of isolation. • provided them with on the spot advice and information from professionals on various subjects including Benefits, Employment, Education, Health, Social Activities, and Respite Care; as well as opportunities to be signposted on to relevant services/ agencies as appropriate. • It has also provided them with a library of books on various special needs that can be loaned out on a weekly basis. <p>The group is fulfilling a need in the community. The two following quotes are from parents who when asked what they liked about the group said;</p> <p>"Meeting other parents, sharing experiences and ideas that work and getting advice from staff as and when needed".</p> <p>"I like the weekly meeting to catch up with my friends and have a chat. I also like knowing I can access the professionals if I need them"</p>

<p>Coaches for kids (Ripon Area Extended Schools) £5,000, 2 yr project</p>	<p>Improved Access to Services and Facilities</p>	<p>NCFE level 2 Counselling Skills Certificate, £1270 10 HSLW took part. Grief Loss and Bereavement Certificate, £180. 20 HSLW and Youth workers 3 x Level 1 Football Certificates, – both now running after school clubs with 15 young people attending each week. 1 x Level 1 Gymnastics Certificate – leading onto level 2 certificate. (Not allowed to coach until level 2 completed) 1 x First Aid in Mental Health. Home School Link Worker now working with “hard to reach” parents in a Ripon primary school. 1 x Level 1 Basketball Certificate, - after school club in schools with 12 children taking part. Level 1 Counselling Skills – now working with children and parents in school. Coaching young people with disabilities x1. Now working with children in Ripon schools. Hockey leadership Award x1. Now working with 40 young people throughout Ripon and rural area. Level 2 Coaching Cricket x1. Now running after school cricket club at St Wilfrid’s Primary School. Further 2 x Level 1 Football Coaching Certificates – now running after school football clubs in primary schools. Level 2 Coaching Cricket x 1 – now coaching after schools clubs BOF Teaching Orienteering Pt1 Course – all 19 PLTs in Ripon Cluster attended together with 2 from Ripon College. Now 3300 children in Ripon schools can access orienteering and festivals are held every term. Life Support for Cricket course – to increase safety during cricket coaching Level 2 Counselling Skills – now working with children and parents in Ripon school Level 3 Counselling Skills x 2 – 2 HSLW now working with vulnerable children and parents within Ripon schools. Counselling Skills course – approximately 10 people took part. Now working within Ripon and rural cluster and Nidderdale.</p> <p>We have now spent £4629, and the balance of £371 is earmarked for a child protection/safeguarding course and Level 1 Tennis Coaching course which is booked for July.</p>
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		<p>This funding has enabled the huge increase in children’s activities in Ripon and the rural schools. It has also enabled a very innovative project which has involved putting a Home School Link Worker in each school in the area to support parents who may need extra help and has enabled them, and others, to obtain counselling skills which are used effectively throughout the Ripon and rural area.</p>
<p>Volunteering Development Project (Harrogate & Area CVS) £20,000, 2 yr project</p>	<p>Increased Physical activity across the community Improved access to facilities and services Access to training and skills Support for parent and carers</p>	<p>Increased Physical Activity – volunteering gets people out and about, helping them to be fit and active and improving their sense of well-being. The additional capacity available to the Volunteer Centre to promote the Centre and volunteering has enabled us to grow the number of people making enquiries about volunteering substantially. In the year April 07- March 08 we had 339 new enquiries; the year from April 08 – March 09 saw this number almost double to 619. In addition many other people will find their way to volunteering from information made available through our website, networks and information systems. In September 08 we undertook an analysis of the number of people making direct contact with local organisations through the do-it website - in that single month an additional 21 individuals offered themselves as volunteers. We can therefore assume that the number for the year is considerable from this information system alone.</p> <p>The people who access the information at the Volunteer Centre come from all walks of life and are of all ages, and the range of activities they get involved with is equally as diverse. This year we have been promoting the opportunity to keep bees in private gardens – the organiser of the scheme says “as far as I am concerned it’s been a roaring success”</p> <p>By increasing the number of volunteers actively supporting a wide range of services and organisations we ensure that those organisations can continue to deliver their services and improve access for their clients. Many of these services are supporting vulnerable people and ensuring that they can continue to live independently in the community. One volunteer recently said that she particularly enjoys “making a difference to the lives of others less able than myself” – this is a typical response to why people get involved.</p> <p>Volunteering is proven route to increased skills and employment. The Volunteer Centre continues to work with a number of agencies working with people to take the “next step”, and with organisations who can provide training opportunities for people in return for their time.</p>

		<p>We are just at the start of a new initiative with Job Centre Plus to support long term unemployed people into opportunities that will improve their work skills.</p> <p>We continue to refer volunteers to organisations working with parents and carers such as Parents for Inclusive Play Activities, Barnardo's and Henshaw's holiday play schemes, the Carers Resource and Carers Time Off.</p>
<p>Support for Young People in Crash Pad accommodation (ARCH Mediation) £20,000, 2 yr project</p>	<p>Support for Independent Living</p>	<p>39 young people accommodated throughout year</p> <p>A number of volunteer mentors recruited to provide support for young people both during and after their stay in Crashpad. Programme of recruitment and training undertaken. A number of young people supported in many ways, informal emotional support. Practical support in moving, help in dealing with agencies, claiming benefits. Help in looking for permanent accommodation.</p>
<p>Harrogate Youth build-Mentor (Harrogate Youthbuild Trust) £16,000, 2 yr project</p>	<p>Support for Independent Living</p>	<p>The Youth build Mentor was appointed in August 2007 for one year, and funding from other sources has been found to fund this post until June 2009.</p> <p>The outcomes of this project, as at May 2009 are:</p> <ul style="list-style-type: none"> o 18 trainees recruited o 13 work experience placements o 4 apprenticeship placements secured o 4 affordable housing properties worked on (a total of 8 flats and 1 house) o 6 trainees housed in flats they helped to build <p>The Mentor attends to social, financial and employment issues for trainees, who are between the ages of 16 and 25 years old, and are homeless, in housing need or otherwise deemed vulnerable. The Mentor has been responsible for recruiting trainees, supporting them during the training and employment stages, liaising with employers and other agencies.</p> <p>The scheme has run for 3 years in a row now, and the Harrogate Youthbuild Trust are in the process of identifying other sources of funding to continue the programme.</p>
<p>Harrogate District Business Environmental</p>	<p>Reduction of CO²</p>	<ul style="list-style-type: none"> • Consultants have visited participating small and medium businesses, and in initial visits have identified cost savings of £12,000 and CO₂ savings of 90 tonnes • Follow-up visits are ongoing, which are expected to identify further savings

<p>Accreditation and Support Programme (Harrogate Borough Council) £16,000, 2 yr project</p>		<ul style="list-style-type: none"> • Telephone advice is also available to participating businesses • A final “Green Your Business” event is planned for September 2009 <p>NB: Due to staff changes at RECG (the organisation delivering the project), the project timescales have been extended into 2009/10, with the agreement of NYCC. The grant amount remains the same. The project will finish in September 2009, after which a final report will be available.</p>
<p>Craven & Harrogate Wheels to Work (Northallerton & District Voluntary Service ass.) £10,000, 2 yr project</p>	<p>Access to Skills and Training Access to Facilities and Services</p>	<p><i>'Wheels 2 Work' is a moped loan scheme aimed at helping people get over the initial problem of getting to work or training where no suitable alternative transport exists. Successful candidates receive a moped for six months after completing their Compulsory Basic Training. Safety equipment is provided. Insurance, tax and servicing are also covered.</i></p> <p>The part time coordinator David Allison started in January 2008 and the first 3 months involved purchasing 10 TGB mopeds, sourcing local CBT (Compulsory Basic Training) providers and marketing the scheme in Harrogate and Craven. All 10 mopeds had been issued to riders by mid June.</p> <p>Notable events and achievements during 2008/9 including:</p> <ul style="list-style-type: none"> • The official launch event on 15th April 2008 at Darley Memorial Hall • Operating with 10 mopeds, 5 for Craven and 5 for Harrogate. • Supporting 21 people with a Wheels 2 Work moped in 08/09. (11 in Craven, 10 in Harrogate) • Arranging CBT training for 20 people. • 14 people obtained jobs, (full or part-time), or were able to continue in work as a result of being able to use a moped. • 3 people obtained apprenticeships • 4 people were able to attend College, 3 of whom were also able to take on part time jobs. <p>The project is still operating in 2009/10 with funding from Craven DC, NYCC, Yorkshire Forward (to be confirmed), user contributions and some local trusts in Craven.</p>