

Environmental Services

Policy on Collection of Refuse and Recycling from Hard to Reach Properties

If you would like help with this leaflet or have any questions
please call 0845 300 6091

The following is Harrogate Borough Councils (HBC) policy on collection of refuse and recycling from hard to reach properties.

An officer will visit hard to reach properties to assess the most appropriate method of collection for both refuse and recycling. A property is defined as a residential house whether in single or multiple occupation, or a block of residential flats.

Refuse

- HBC may, subject to financial resources being available to support the service, provide communal bins for domestic waste where there is appropriate storage and the bins can be accessed for collection. The size of the bins provided will be determined by the number of properties to be serviced.
- Where HBC provide communal bins a charge will be made for the hire of the bins. No charge will be made for collection of refuse from the bins.
- Where storage and access is not available residents will be provided with a black sack collection. Residents will be required to leave the refuse sacks in a suitable place agreed by an officer on their day of collection.
- Residents on a black sack collection will be provided with two black sacks each week for their refuse.

Recycling

- HBC may, provide communal bins for dry recyclables (i.e. cans, glass and newspapers) where there is appropriate storage and the bins can be accessed for collection. The officer will determine the size of the containers.
- The provision of receptacles is subject to financial resources and operational capacity being available to support the service.
- Any communal recycling facilities provided will initially be on a three month trial basis in order to assess the suitability of the scheme.
- HBC reserve the right to withdraw communal recycling facilities from a site if the facilities are deemed to be unsuccessful or no longer suitable at any time.
- Where storage and access is not available residents will be offered a reusable sack for their dry recyclables. Residents will be required to

leave their reusable sack in a suitable place agreed by the officer, on their day of collection.

- Residents can request a black box and blue bag for their recycling if they wish to have larger containers and are able to store them.
- Where a reusable sack or box and bag are issued residents should refer to Harrogate Borough Councils Policy for Fortnightly Kerbside Recycling Collections for full guidance on the scheme.
- HBC will provide a standard 240 litre brown lidded wheeled bin, free of charge in the first instance for the collection of green garden waste where appropriate to be used as a communal facility. Properties requiring an additional wheeled bin for the storage of green waste will be individually assessed.
- No charge will be made for the collection of recycling from domestic properties.
- Residential properties in multi occupancy that request an additional wheeled bin will be individually assessed. Subject to operational capacity one additional wheeled bin will be provided (if the result of the assessment justifies it).

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