

Environmental Services

Policy on Mobile Recycling Centres

The following is Harrogate Borough Councils (HBC) policy on Mobile Recycling Centres.

This policy covers the provision of a Mobile Recycling Centre service.

A Mobile Recycling Centre is a small kerbside recycling vehicle which travels to a designated location for a fixed period of time, usually in the morning for a maximum of 2 hours, so that residents can bring recyclables to the vehicle for recycling.

1. Containers

- HBC will provide a reusable bag for the storage of newspapers/magazines, cans and glass.
- The provision of receptacles is subject to financial resources and operational capacity being available to support the service.
- HBC reserve the right to withdraw the mobile recycling facilities from a site if the facilities are deemed to be unsuccessful or no longer suitable at any time.
- Residents can request a black box and blue bag for their recycling if they wish and are able to store them. Requests for additional boxes or reusable sacks will be individually assessed. A charge may be made for any additional boxes or reusable sacks.
- No charge will be made for the collection of recycling from residents using the Mobile Recycling Centre.

2. How the Scheme Works

- On the appointed day every fortnight the resident should bring their recyclables to the designated location so that they can be loaded into the recycling vehicle.
- The resident should return their box/bag to the confines of their own property during the same day.
- Where residents are having difficulties participating in the scheme they should inform HBC in order that an officer can visit them and attempt to resolve the problem.
- HBC does not offer a bank holiday catch up service. If the Mobile Recycling Service day falls on a bank holiday you miss a collection and must wait until the next scheduled collection date.
- Any mobile recycling facilities provided will initially be on a three month trial basis in order to assess the suitability of the scheme.

- Periodic monitoring of kerbside recycling is undertaken to ascertain usage and efficiency of the schemes.
- Residents may occasionally be requested to take part in postal or doorstep surveys regarding kerbside recycling schemes.
- The service normally operates for up to two hours in the morning at a designated location on a fortnightly basis, but may be varied as agreed with HBC.
- The service is normally offered between Monday and Friday.
- Residents included in the scheme will normally be notified in advance via a recycling calendar delivered to their home (currently this calendar is in the form of a postcard).
- HBC reserve the right to remove the mobile recycling service from a resident who is not acting in accordance with policy. HBC will only look to reinstate the service upon the resident signing a written agreement to act in accordance with policy in future.
- In the event of exceptional circumstances (i.e. inclement weather, loss of vehicle, strike action) we may not be able to provide a service.

3. What Will Be Accepted at the Mobile Recycling Centre

- Glass, cans and foil should be rinsed where possible and put into the reusable bag.
- Newspapers, magazines, leaflets and flyers should be placed in the reusable bag.
- Bags containing the wrong materials will be considered contaminated, as will bags containing dirty recycling and these will not be accepted. The resident will have to decontaminate the bag themselves and present it at a future date.

This policy forms part of a suite of policy documents for Environmental Services, which can be viewed on the Council's website www.harrogate.gov.uk. If customers do not have access to the Internet they can obtain the information from the Council's Customer Services Team.

Final version- 24 Sept 2010