

Accommodation for Visitors with Disabilities



www.enjoyharrogate.com

Serviced Accommodation

 Lift

 Licensed

 Evening meal available

 Tea/coffee facilities in all bedrooms

 TV in all bedrooms

 Residents Lounge


 Private parking available


 Swimming pool on site

 Internet Access Available

 Gymnasium/health facilities on site

 Self contained conference rooms


 Children all ages welcome

 Dogs allowed by arrangement

 Short Breaks

 Ground floor bedrooms

 Special Diets Catered For

 Credit cards accepted (Telephone to confirm that your card is accepted)

 Access via Public Transport


 Cot Available on Request

HARROGATE - HOTELS (100+ Bedrooms)

CAIRN HOTEL

Ripon Road, Harrogate HG1 2JD. Tel: 01423 504005


www.strathmorehotels.com

 AA ★★★	
Parking/Entrance:	Own car park, with spaces that can be allocated for a disabled guest. There is a ramp leading to the entrance.
Reception:	Reception is on the same level as the entrance. Height of the bell/telephone at reception is approx. 1.1m. There is a low table for guest to register.
Lounge/Bar:	Ground floor, level approach. There is table clearance underneath of 65cm and the seating is movable to allow for a wheelchair. Table service available.
Restaurant/Breakfast Room:	Ground floor, level approach. Door opens outwards with the door width of about 1.5m. There is normally waiter service available.
Corridors:	The width of the corridors leading to the public rooms is a minimum of about 1.35m, and also leading to the bedrooms.
Lift:	There is a lift available with a sliding door, the width being approx. 80cm. The lift is large enough to accommodate a wheelchair, with the control buttons being at a height of approx. 1.3m.
Bedrooms:	There are no ground floor rooms but other floors are accessible by lift. The width of the bathroom door is approx. 81 cm. In the larger rooms there is space to accommodate a wheelchair; the WC height is approx. 39cm. Three bedrooms have been specially modified for disabled use and 2 have wheel-in showers.
Visual Impairment:	Staff available in an emergency. Steps are well lit and there are large print menus and rules available upon request at the hotel. There is a hotel brochure in Braille.

HOLIDAY INN HARROGATE

Kings Road, Harrogate HG1 1XX. Tel 01423 849988

Fax 01423 524435. www.holidayinn.co.uk


 VisitBritain ★★★★★	
Parking/Entrance:	Own car park. Disabled parking spaces are in the underground car park with direct lift access into reception.
Reception:	Level entry, plenty of space to accommodate a wheelchair. A member of staff on duty at all times. The counter height is approx. 84cm. The public telephone at a height of 1.2m
Lounge/Bar:	Ground floor, level approach. The wide door (1.32m), opens outwards. There is table clearance underneath of 65cm. The seating is moveable to allow for a wheelchair, table service is also available.
Restaurant/Breakfast Room:	The restaurant is on the first floor, on a level approach. Sliding door, with width of 2.4m. There is space to accommodate a wheelchair, table service normally available.
Corridors:	Corridors serving the public rooms are approx. 1.5m wide, while the corridors serving the bedrooms are approx. 1.38m wide
Lift:	A lift with a sliding door, width approx. 81cm. It is large enough to accommodate a wheelchair and there is also a bell to request help. The button controls at a height of about 1.08m.
Bedrooms:	Rooms accessible only by lift. The Holiday Inn does have two rooms, which are adapted for the disabled visitor, although there are no walk-in showers. Grab rails have been fitted.
Visual Impairment:	There are large print menus and rules available upon request at the hotel. There are handrails along one side of all flights of steps and are well lit.
Hearing Impairment:	There is no visual fire alarm but have a temporary audio system available at the reception desk.
Specific Requirements:	They can cater for special diets with one weeks notice to be given prior to arrival. They can also accommodate guests with specific needs such as, epilepsy and people who are incontinent and who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.

HARROGATE - HOTELS (50 - 100 Bedrooms)

CEDAR COURT HOTEL

Queen Building, Park Parade, HG1 5AH. Tel: 01423 858585.


www.cedarcourthotels.co.uk

 AA ★★★★★	
Parking/Entrance:	Own car park, 150 spaces with spaces reserved for disabled guests. All on flat level.
Reception:	The reception is on flat level and is manned 24hrs. Disabled toilet situated near reception.
Lounge/Bar:	Ground floor, level approach. Seating is moveable and table service available.
Restaurant/Breakfast Room:	Ground floor with moveable seating and ramp available to all function rooms.
Corridors:	Corridors serving the public rooms and bedrooms are approx 1.3m wide.
Lift:	There are two lifts available with sliding doors large enough to accommodate a wheelchair. Telephone available for help.
Bedrooms:	4 Ground Floor disabled rooms available. Larger rooms and bathrooms with grab rails. No walk-in showers.
Visual Impairment:	Staff available in an emergency. Stairs are well lit. Menus are in large print on request and lift information is in brail.
Hearing Impairment:	Staff available in an emergency.
Specific Requirements:	They can cater for special diets but notice is needed to be given prior to arrival. We also have feather free bedding. We accept guests with epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the guest should supply.

THE YORKSHIRE

Prospect Place, Harrogate HG1 1LA. Tel: 01423 565071

www.foliohotels.com

 AA ★★★	
Parking/Entrance:	Own car park with 2 spaces that can be allocated to a disabled visitor. There are about 8 steps leading up to the hotel from the car park. The door to the hotel opens inwards, with the width of the door being approx. 1.52m. Entrance into the hotel for visitors in wheelchairs can be accessed through HG1, John Street.
Reception:	The reception is on the same level as the entrance. A member of staff is available at all times of the day and night. The height of the bell/telephone at reception is approx. 1.05m
Lounge/Bar:	Ground floor, level approach. There is a 65cm clearance underneath the table, with moveable seating to allow for a wheelchair. Table service is available.
Restaurant/Breakfast Room:	Ground floor restaurant serves breakfast and dinner. The entrance is large enough to allow a wheelchair through. One lift is large enough to accommodate a wheelchair. Breakfast is normally buffet service, however staff are available to take orders.
Corridors:	The corridors serving the public rooms and the bedrooms are approx. 1.52m wide.
Lift:	There is a lift available with a sliding door. The width of the door is approx. 76cm. The lift is large enough to accommodate a wheelchair; there is also a bell so that guests can request help. The button controls on the lift are at a height of approx. 1.37m.
Bedrooms:	There are no ground floor rooms but all floors are accessible by lift. There is space to accommodate a wheelchair with the door width being approx. 76cm. Two bedrooms are adapted, the bathrooms have grab rails, but no wheel-in showers.
Visual Impairment:	A member of staff is available in an emergency. There are handrails along both sides of all flights of the steps, which are also well lit.

Bedrooms:	There are no ground floor rooms but other floors are accessible by lift. The width of the bedroom doors are approx. 79cm, while the width of the bathroom door is approx. 81cm. All bedrooms are en-suite. Three bedrooms have bathrooms with wheel-in showers & seats. (1 single and 2 twins)
Visual Impairment:	There are large print menus and rules available upon request at the hotel. There are handrails on at least one side of all flights of stairs, and staff are available in an emergency.
Hearing Impairment:	The hotel has a mobile visual fire alarm. An induction loop has been installed.
Specific Requirements:	The hotel can cater for special diets with a minimum of 24 hours notice required. They do accept guests who have epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.

HARROGATE - HOTELS (25 - 49 Bedrooms)

GRANTS HOTEL

Swan Road, Harrogate HG1 2SS. Tel 01423 560666.

www.grantshotel-harrogate.com

 VisitBritain/AA ★★ Silver	
Parking/Entrance:	Own car park. The door opens inwards with the width of the doorway being 1.52m. There is a bell to ring for assistance at a height of 1.22m.
Reception:	Reception is on the same level as the entrance. A member of staff is available at all times of the day and night. The bell/telephone are at an approx. height of 1.22m and telephone is at a lower level.
Lounge/Bar:	Ground floor, level approach. The door opens inwards with the width of the door at approx. 1.07m. There is a 65cm clearance underneath the table, the seating is also moveable to allow for a wheelchair if necessary with table service available. A disabled toilet has been provided on the ground floor for visitors with disabilities.

Restaurant/Breakfast Room:	Lower ground, access available by stairs or lift. There is room within the restaurant to accommodate a wheelchair.
Corridors:	The corridors serving the public rooms are at an approx. width of 1.83m, while the corridors serving the bedrooms are at an approx. width of 91cm.
Lift:	There is a lift with a sliding door. The width of the door being approx. 1.37m, it is large enough to accommodate a wheelchair. The control buttons on the lift are at an approx. height of 1.22m.
Bedrooms:	The hotel has one large room on the ground floor, although there are no handrails located within the room for a disabled guest. However, other floors are accessible by lift. One upstairs bedroom is adapted and has grab rails in bathroom but no wheel-in shower.
Visual Impairment:	There are large print menus and rules available upon request at the hotel, steps are also well lit.
Hearing Impairment:	They do not have an induction loop.
Specific Requirements:	They can cater for special diets with a minimum of 24 hours notice prior to arrival. They accept guests with epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.


Visual Impairment:	There are handrails along at least one side of the stairs. The stairs are well lit.
Specific Requirements:	They can cater for special diets; preferably notice to be given upon booking. They do accept guests who have learning difficulties when accompanied by carers. They also have feather-free bedding if requested on booking.

HARROGATE - GUEST HOUSES, B&BS AND INNS

ALEXA HOUSE

26 Ripon Road, Harrogate, HG1 2JJ. Tel 01423 501988


www.alexahouse.co.uk

 AA ★★★★★	
Parking/Entrance:	Car park is flat. A disabled space may be reserved on Request. Entrance to building has 3 steps but entrances to the four bedrooms in stable annex are level.
Restaurant/Breakfast Room:	Breakfast may be served in the stable annex rooms if required. Please request on booking.
Bedrooms:	There are 4 ground floor bedrooms in the stable annex with level access for wheelchairs.
Visual & Hearing Impairment:	Staff assistance will be provided where required

ARDEN HOUSE

69/71 Franklin Road, Harrogate HG1 5EH. Tel 01423 509224

www.ardenhousehotel.co.uk


 VisitBritain ★★★★★	
Parking/Entrance:	Small car park. There are two steps leading to the entrance, with the door opening inwards. There is also a bell to ring for assistance with the bell being at an approx. height of 1.29m.
Reception:	The reception is on the same level as the entrance. There is a member of staff available at all times of the day, with a bell at reception being at an approx. height of 1.09m.
Lounge/Bar:	Ground floor, level approach. The door opens inwards, seating is moveable and there is table service available.
Restaurant/Breakfast Room:	Ground floor, level approach. The door opens inwards. There is table service normally available.

Corridors:	The corridors serving the public rooms are at an approx. width of 1.19m, while the corridors to the bedrooms are at an approx. width of 91cm.
Bedrooms:	There is one room situated on the ground floor. The width of the door is standard size and will not take a wheelchair.
Visual Impairment:	There is a member of staff available in an emergency. There are handrails on one side of all flights of steps which are well lit.
Specific Requirements:	Special diets catered for. They also accept guests who have epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply. They also have feather-free bedding for people with allergies.

ASH GROVE GUEST HOUSE

72 King's Road, Harrogate, HG1 5JR. Tel: 01423 569970


www.ash-grove.co.uk

 VB ★★☆☆	
Parking/Entrance:	Small car park to rear of guesthouse. Steps up from rear and front entrance. No ramp available.
Restaurant/Breakfast Room:	Ground floor, level approach.
Bedrooms:	One ground floor bedroom with ensuite bath and shower. Not specially adapted.

THE CAMBERLEY

52/54 King's Road, Harrogate HG1 5JR. Tel: 01423 561618


www.camberleyhotel.co.uk

 AA ★★☆☆	
Parking/Entrance:	10 space car park to rear of guesthouse. A space may be reserved next to the back door on request. One step into building at rear and three steps at front. No ramp available.
Restaurant/Breakfast Room:	Breakfast room in basement, however breakfast may be served in the ground floor lounge or in bedrooms on request
Bedrooms:	Two ground floor bedroom with ensuite bath and shower. Not specially adapted.

THE GRAFTON

1-3 Franklin Mount, Harrogate HG1 5EJ. Tel: 01423 508491

www.graftonhotel.co.uk


 AA ★★★★★	
Parking/Entrance:	Own car park, with space that can be allocated for a disabled guest at the rear of the hotel. There are 3 steps leading to the entrance, each step is approx. 12cm high. The door to the entrance opens inwards.
Reception:	Reception is on the same level as the entrance. The counter and the bell are at an approx. height of 1.12m.
Lounge/Bar:	Ground floor, level approach. The door opens inwards and there is table service available.
Restaurant/Breakfast Room:	Ground floor, level approach. The door opens inwards and there is table service available.
Bedrooms:	One double ensuite bedroom on the ground floor with shower not bath. Room is wheelchair accessible but ensuite is not. There are approx. 16 steps leading to the first floor where all the rooms are en-suite.
Visual Impairment:	There are handrails along one side of the stairs with the stairs being well lit.
Specific Requirements:	They can cater for special diets with at least 8 hours notice required. They do take guests who have learning difficulties when they are accompanied, although you are advised to check what sort of precautionary materials the holidaymakers should supply. They also have feather-free bedding for visitors with allergies on request.

**KNARESBOROUGH
GENERAL TARLETON**

Boroughbridge Road, Ferrensby, Knaresborough HG5 0QB.

Tel: 01423 340284


www.generaltarleton.co.uk

		VB/AA ★★★★★
Parking/Entrance:	Own private car park. The entrance is on the same level as the car park, with the door opening inwards.	
Reception:	Reception in on the same level as the entrance, with a member of staff ON CALL 24 hours a day. There is a bell to ring for assistance and a public telephone.	
Lounge/Bar:	Ground floor, level approach. The standard size door opens inwards. There is a table clearance underneath of 65cm and the seating is movable to allow for a wheelchair. Table service is also available.	
Restaurant/ Breakfast Room:	Ground floor but not on a level approach, there is one small step leading to the restaurant.	
Bedrooms:	There are 6 bedrooms on the ground floor with level access. The corridors may be slightly difficult for a wheelchair but there is an entrance at the side of the hotel, which has a fire door that also has a ramp. All rooms are fully en-suite. No wheel-in showers.	
Visual Impairment:	There are handrails along one side of all flights of stairs, with the steps being well lit.	
Specific Requirements:	They can cater for special diets or for those guests who have learning difficulties, although you are advised to check in advance whether they need to be accompanied or what sort of precautionary materials the holidaymakers should supply.	

GOLDSBOROUGH HALL

Church Street, Goldsborough, HG5 8NR. Tel: 01423 867321


www.goldsboroughhall.com

		AA Gold ★★★★★
Parking/Entrance:	Car park situated directly outside front of hall, ample space for all guests. Entrance at the top of short flight of steps but no ramp facility. Wheelchair access available near to the hot tub at the rear of the hall.	
Corridors:	All corridors and doorways are wheelchair accessible.	
Restaurant/Breakfast Room:	Once inside the hall, all ground floor areas including the dining room are accessible for wheelchair users.	
Bedrooms:	No ground floor bedrooms or adapted bedrooms.	

NEWTON HOUSE HOTEL

5/7 York Place, Knaresborough HG5 0AD. Tel: 01423 863539

www.newtonhouseyorkshire.com

		AA ★★★★★
Parking/Entrance:	Own car park with a convenient space that can be allocated for a disabled guest if prearranged. The entrance is on the same level as the car park, with the door opening inwards and the width of the door being approx. 85cm. There is a bell to ring for assistance, which is at an approximate height of 1.5m	
Reception:	Reception is on the same level as the entrance with space to accommodate a normal size wheelchair. The counter is at an approx. height of 87cm. There isn't a public telephone at reception as there is one in each bedroom.	
Corridors:	The corridors to the public rooms are at an approx. width of 75cm.	
Lounge/Bar:	Ground floor, level approach. The door opens inwards, with the door width at approx. 88cm. There is also table service available.	
Restaurant/Breakfast Room:	Ground floor, level approach. The door opens inwards, with the door width approx. 88cm. There is space to accommodate a wheelchair and there is normally waiter/waitress service available.	


Bedrooms:	There are in total 3 bedrooms on the ground floor. One of the rooms is only suitable for a standard wheelchair whose user is accompanied by a carer. There is a step up into this room but a ramp is available. All the bedrooms are en-suite.
Visual Impairment:	There are handrails along one side all flights of stairs, with the stairs being well lit.
Specific Requirements:	They can cater for special diets with at least 24 hours notice required.

RIPON

THE WHITE HORSE

61 North Street, Ripon HG4 1EN. Tel: 01765 603622

www.white-horse-ripon.co.uk

 VisitBritain ★★	
Parking/Entrance:	In the Courtyard, you may park right next to the bedroom door. There is level access to the bedroom door with very wide access.
Reception:	Reception is on the same level as the entrance.
Lounge/Bar:	Flat entrance to Lounge/Bar area from the back door. No meals available in the evening or lunchtime. No disabled toilet in Bar.
Restaurant/Breakfast Room:	Breakfast is served in Lounge/Bar area.
Lift:	There is no lift within the establishment.
Bedrooms:	Converted Stable at the rear of the pub. There is one twin ensuite room with disabled toilet and one step into shower. Wheelchair fits in through doorway

EVERY EFFORT IS MADE TO ENSURE THE ACCURACY OF THIS INFORMATION BUT NO RESPONSIBILITY CAN BE ACCEPTED FOR ANY ERRORS OR OMISSIONS.

Tourist Information Centre
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 E-mail: tic@harrogate.gov.uk

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