

NOTES FROM WORKSHOPS

Sheet 1

Lobby to have the amount of temporary housing increased – CLG + Harrogate and County Homelessness Group

Sheet 2

Fast track housing related support for people with mental health/chaotic lifestyles, mainly young people

Organisations know about each other but don't talk to each other

Organisations doing same thing rather than providing different support

Get together to decide who does what.

Solutions

Webpage – carrying information about who does what. Links to HAYH – commit to putting information on that webpage.

How to use support available to make private sector landlords believe that they should let tenancies to this client group.

Address single room rent.

Sheet 3

Develop a database of all key workers within the district who are linked into homelessness and housing/housing support network

Joint approach into accessing the private sector to increase access into accommodation for homeless and low income households e.g. Lease agreements with RSL's and other agencies to provide management and support.

Sheet 4

Directory of homeless agencies –

- Mental health directory/substance use

- Telephone directory – full homeless page

- Why not have a directory or ensure everyone is aware of every directory

Steps to take if homeless person presents

Guide for Life – everyone should have an entry (Out of date)

Forums – monthly – frontline staff and not necessarily managers

Networking Days – meeting of all workers from different agencies

Focus on resettlement

Care plan for the individual – have one support plan

www.hayh.org.uk

Sheet 5

Joint protocols need to be more effective

Regularly reviewed

Training for staff – understanding staff roles

Link to north Yorkshire forum for voluntary agencies/orgs

Everyone needs to know about them

Dealing with very practical issues eg rurality

Commitment from each agency

Awareness of what is available, eg how to get money for a bus fare, who to contact

Regular networking events to get protocols going and everyone needs ownership especially voluntary agencies.

Closer working between statutory and voluntary agencies

Using

Common Assessment Framework.

Sheet 6

In-between Housing

S = Range of services

Trainer flats

Supported Lodgings (Crashpad and longer)

Preparation

Staffed hostel

Pre-tenancy work

Care leavers Panel

Move-On accommodation

M = works in other authorities. Success of tenancy ongoing. Measures

A = Service level agreements to supply accommodation (source of) and support. Contract with young people.

R = start small – 1 trainer flat, 4 bedded staffed hostel, expand existing supported lodgings.

T = 12 – 18 months

Sheet 7

Single Room Rent

Rent Officer – not include rents in the calculation if not available to people on HB

Abolish single room rent – collect evidence

Accommodation Panel

Try and match up young people to share accommodation

Make a database of young people in need of accommodation with some basic details but anonymous, for data protection – put contact details on

Stakeholders – all agencies who look for accommodation. Funding to set up and update website – also to look for accommodation.

Access – matching people into accommodation – not breaking down
Agencies - share responsibility, profit from partnership

Sheet 8 – Case Study

Support available earlier

Identifying support requirement while in York

Anchor Housing Trust should have encouraged claim for HB + ongoing support.

When he moved to York – need to transfer his CHHT care Co-ordinator over.

Wider understanding of what support is available in the community at review stage.

Joint working protocols with York and Leeds eg temporary and permanent care package arrangements

Better liaison on care transfer between Harrogate/Leeds/York

Sheet 9 - The Big Idea

Improving Access to Affordable Housing

How:

Analyse Supporting People Data

Historic Data

MOPP toolkit

Stakeholders:

Harrogate Borough Council and other LA's

Temporary Accommodation projects

Leaving Care teams

Others

Who:

Graduate Student

Champion – Alan Jenks????

Measure of Success:

Informed by data findings, but increased proportion of affordable housing for homeless and other vulnerable groups

No £££ needed.