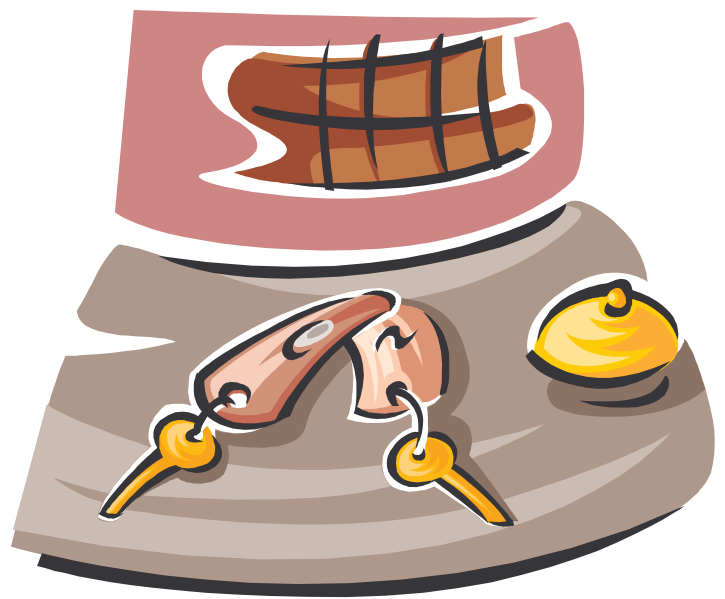





















Accommodation for Visitors with Disabilities



www.enjoyharrogate.com

Serviced Accommodation
 Lift
 Licensed
 Evening meal available
 Tea/coffee facilities in all bedrooms
 TV in all bedrooms
 Residents Lounge
 Private parking available
 Swimming pool on site
 Internet Access Available
 Gymnasium/health facilities on site
 Self contained conference rooms
 Children all ages welcome
 Dogs allowed by arrangement
 Short Breaks
 Ground floor bedrooms
 Special Diets Catered For
 Credit cards accepted (Telephone to confirm that your card is accepted)
 Access via Public Transport
 Cot Available on Request

Lounge/Bar:	Ground floor, level approach. Door opens outwards with the width of the door being approx. 1.32m. There is table clearance underneath of 65cm. The seating is moveable to allow for a wheelchair and there is table service also available.
Restaurant/ Breakfast Room:	The restaurant is on the first floor, on a level approach. Sliding door, with the door width being 2.4m. There is space to accommodate a wheelchair and there is normally table service available.
Corridors:	Corridors serving the public rooms are approx. 1.5m wide, while the corridors serving the bedrooms are approx. 1.38m wide
Lift:	There is a lift available with a sliding door; the width of the door is approx. 81cm. It is large enough to accommodate a wheelchair and there is also a bell to request help. The button controls on the lift are at a height of about 1.08m.
Bedrooms:	There are no ground floor rooms but other floors are accessible by lift. The Holiday Inn does have two rooms, which are designed to accommodate a disabled visitor, although there are no walk-in showers. Grab rails have been fitted.
Visual Impairment:	There are large print menus and rules available upon request at the hotel. There are handrails long one side of all flights of steps, with the steps being well lit.
Hearing Impairment:	They don't have a visual fire alarm but have a temporary audio system available at the reception desk.
Specific Requirements:	They can cater for special diets with one weeks notice to be given prior to arrival. They can also accommodate guests with specific needs such as, epilepsy and people who are incontinent and who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.

THE YORKSHIRE

Prospect Place, Harrogate HG1 1LA. Tel: 01423 565071

www.foliohotels.com




AA ★★★

Parking/Entrance:	Own car park with 2 spaces that can be allocated to a disabled visitor. There are about 8 steps leading up to the hotel from the car park. The door to the hotel opens inwards, with the width of the door being approx. 1.52m. Entrance into the hotel for visitors in wheelchairs can be accessed through HG1, John Street.
Reception:	The reception is on the same level as the entrance. A member of staff is available at all times of the day and night. The height of the bell/telephone at reception is approx. 1.05m
Lounge/Bar:	Ground floor, level approach. There is a 65cm clearance underneath the table, with moveable seating to allow for a wheelchair. Table service is available.
Restaurant/ Breakfast Room:	Ground floor restaurant serves breakfast and dinner. The entrance is large enough to allow a wheelchair through. One lift is large enough to accommodate a wheelchair. Breakfast is normally buffet service, however staff are available to take orders.
Corridors:	The corridors serving the public rooms and the bedrooms are approx. 1.52m wide.
Lift:	There is a lift available with a sliding door. The width of the door is approx. 76cm. The lift is large enough to accommodate a wheelchair; there is also a bell so that guests can request help. The button controls on the lift are at a height of approx. 1.37m.
Bedrooms:	There are no ground floor rooms but all floors are accessible by lift. There is space to accommodate a wheelchair with the door width being approx. 76cm. Two bedrooms are adapted, the bathrooms have grab rails, but no wheel-in showers.

Visual Impairment:	A member of staff is available in an emergency. There are handrails along both sides of all flights of the steps, which are also well lit.
Hearing Impairment:	There is no visual fire alarm but it is possible to hire an induction loop when required, if notified in advance.
Specific Requirements:	They can cater for special diets with as much notice as possible to be given prior to arrival. They can also accommodate guests with specific needs such as, epilepsy and people who are incontinent and who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.

WHITE HART HOTEL

Cold Bath Road, Harrogate HG2 0NF. Tel: 01423 505681

 VisitBritain ★★★	
Parking/Entrance:	Own car park with a space that can be allocated for a disabled guest. There is a ramp leading to the front entrance. The door width is approx. 1.5m.
Reception:	The reception is on the same level as the entrance. There is space to accommodate a wheelchair, there is also a member of staff available at all times of the day and night. The height of the telephone on the reception desk is approx. 1.07m. Disabled access toilet on ground floor.
Lounge/Bar:	Ground floor, level approach. The door opens inwards with the width being approx. 1.14m. Wheelchairs can be accommodated and furniture is movable.
Restaurant/Breakfast Room:	Ground floor, level approach. The door opens inwards with the width of the door being approx. 1.1m. There is space to accommodate a wheelchair and waiter/waitress service is normally available.


Reception:	Reception is on the same level as the entrance. A member of staff is available at all times of the day and night. The bell/telephone are at an approx. height of 1.22m and telephone is at a lower level.
Lounge/Bar:	Ground floor, level approach. The door opens inwards with the width of the door at approx. 1.07m. There is a 65cm clearance underneath the table, the seating is also moveable to allow for a wheelchair if necessary with table service available. A disabled toilet has been provided on the ground floor for visitors with disabilities.
Restaurant/ Breakfast Room:	Lower ground, access available by stairs or lift. There is room within the restaurant to accommodate a wheelchair.
Corridors:	The corridors serving the public rooms are at an approx. width of 1.83m, while the corridors serving the bedrooms are at an approx. width of 91cm.
Lift:	There is a lift with a sliding door. The width of the door being approx. 1.37m, it is large enough to accommodate a wheelchair. The control buttons on the lift are at an approx. height of 1.22m.
Bedrooms:	The hotel has one large room on the ground floor, although there are no handrails located within the room for a disabled guest. However, other floors are accessible by lift. One upstairs bedroom is adapted and has grab rails in bathroom but no wheel-in shower.
Visual Impairment:	There are large print menus and rules available upon request at the hotel, steps are also well lit.
Hearing Impairment:	They do not have an induction loop.
Specific Requirements:	They can cater for special diets with a minimum of 24 hours notice prior to arrival. They accept guests with epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.

Visual Impairment:	There is a member of staff available in an emergency. There are handrails on one side of all flights of steps with the steps being well lit.
Specific Requirements:	They can cater for special diets. They also accept guest who have epilepsy or who have learning difficulties, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply. They also have feather-free bedding for people with allergies.

ASCOT HOUSE HOTEL

53 Kings Road, Harrogate HG1 5HJ. Tel 01423 531005


www.ascothouse.com

 VisitBritain/AA ★★ Silver	
Parking/ Entrance:	Own car park. There are 4 steps leading to the entrance, each step is approx. 15cm high. The door opens inwards, there is no threshold.
Reception:	Reception is on the same level as the entrance. Ramps can be provided at the entrance.
Lounge/ Bar:	Ground floor, level approach. The door opens inwards; with the width of the door is approx. 1.5m. There would be table service available upon request.
Restaurant/ Breakfast Room:	Ground floor, level approach. The door opens inwards. There is always waiter/waitress service available.
Bedrooms:	There are 5 bedrooms on the ground floor but access is down 5 steps. All rooms are en-suite.
Visual Impairment:	There are handrails along at least one side of the stairs. The stairs are well lit.
Specific Requirements:	They can cater for special diets; preferably notice to be given upon booking. They do accept guests who have learning difficulties when accompanied by carers. They also have feather-free bedding if requested on booking.

THE GRAFTON

1-3 Franklin Mount, Harrogate HG1 5EJ. Tel: 01423 508491

www.graftonhotel.co.uk

		AA ★★★★★
Parking/Entrance:	Own car park, with space that can be allocated for a disabled guest at the rear of the hotel. There are 3 steps leading to the entrance, each step is approx. 12cm high. The door to the entrance opens inwards.	
Reception:	Reception is on the same level as the entrance. The counter and the bell are at an approx. height of 1.12m.	
Lounge/Bar:	Ground floor, level approach. The door opens inwards and there is table service available.	
Restaurant/Breakfast Room:	Ground floor, level approach. The door opens inwards and there is table service available.	
Bedrooms:	There are no bedrooms on the ground floor. There are approx. 16 steps leading to the first floor where all the rooms are en-suite.	
Visual Impairment:	There are handrails along one side of the stairs with the stairs being well lit.	
Specific Requirements:	They can cater for special diets with at least 8 hours notice required. They do take guests who have learning difficulties when they are accompanied, although you are advised to check what sort of precautionary materials the holidaymakers should supply. They also have feather-free bedding for visitors with allergies on request.	


KNARESBOROUGH

GENERAL TARLETON

Boroughbridge Road, Ferrensby, Knaresborough HG5 0QB.

Tel: 01423 340284

www.generaltarleton.co.uk


 VB/AA ★★★★★	
Parking/ Entrance:	Own private car park. The entrance is on the same level as the car park, with the door opening inwards.
Reception:	Reception in on the same level as the entrance, with a member of staff ON CALL 24 hours a day. There is a bell to ring for assistance and a public telephone.
Lounge/Bar:	Ground floor, level approach. The standard size door opens inwards. There is a table clearance underneath of 65cm and the seating is movable to allow for a wheelchair. Table service is also available.
Restaurant/ Breakfast Room:	Ground floor but not on a level approach, there is one small step leading to the restaurant.
Bedrooms:	There are 6 bedrooms on the ground floor with level access. The corridors may be slightly difficult for a wheelchair but there is an entrance at the side of the hotel, which has a fire door that also has a ramp. All rooms are fully en-suite. No wheel-in showers.
Visual Impairment:	There are handrails along one side of all flights of stairs, with the steps being well lit.
Specific Requirements:	They can cater for special diets or for those guests who have learning difficulties, although you are advised to check in advance whether they need to be accompanied or what sort of precautionary materials the holidaymakers should supply.

RIPON

THE WHITE HORSE

61 North Street, Ripon HG4 1EN. Tel: 01765 603622

www.white-horse-ripon.co.uk

		VisitBritain ***
Parking/ Entrance:	In the Courtyard, you may park right next to the bedroom door. There is level access to the bedroom door with very wide access.	
Reception:	Reception is on the same level as the entrance.	
Lounge/Bar:	Flat entrance to Lounge/Bar area from the back door. No meals available in the evening or lunchtime. No disabled toilet in Bar.	
Restaurant/ Breakfast Room:	Breakfast is served in Lounge/Bar area.	
Lift:	There is no lift within the establishment.	
Bedrooms:	Converted Stable at the rear of the pub. There is one twin ensuite room with disabled toilet and one step into shower. Wheelchair fits in through doorway	
Specific Requirements:	They can cater for special diets. They accept guests with learning difficulties and epilepsy, although you are advised to check in advance whether they need to be accompanied and what sort of precautionary materials the holidaymakers should supply.	

EVERY EFFORT IS MADE TO ENSURE THE ACCURACY OF THIS INFORMATION BUT NO RESPONSIBILITY CAN BE ACCEPTED FOR ANY ERRORS OR OMISSIONS.



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Harrogate
HG1 2RR
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E-mail: tic@harrogate.gov.uk

24 October 2008