

SEASON TICKETS

Guidance Notes and Terms & Conditions

Please read these guidance notes carefully before you apply for a permit. They are intended to provide additional information, minimise queries and reduce possible delays in processing applications.

A Explanation of Scheme

Harrogate Borough Council offers season ticket for parking in Council run car parks. These are not available for all car parks, please see overleaf for a full list of available permits

B Types of Season Tickets

Travelwise

In addition to 'all times, all day' permits we also offer 'Travelwise' permits which are valid from Monday to Friday only. Travelwise permits are available for Jubilee and Victoria multi storey car parks and at the Conyngham Hall car park.

Off-Peak

An off-peak season ticket is available for the West Park multi storey car park and is valid from Monday to Friday before 10am and after 4pm and all day Saturday, Sunday and Bank Holidays.

On Street

On street season tickets are only valid for limited areas of Marlborough Road, Station Parade and Victoria Avenue, Harrogate.

C How to apply

- **Online** – you can apply online at www.harrogate.gov.uk and pay for your season ticket using a debit/credit card.
- **In person** – at the Council Offices, Crescent Gardens, Harrogate. Please note we do not issue permits over the counter.

D Terms and Conditions

- A season ticket is only valid for use within the car park named on it and valid possession of a season ticket does not guarantee that a space will be available within your designated car park.
- Occasionally a car park may be closed. If this occurs, alternative parking will be offered.
- Please note these permits are not issued at the point of application but are sent out in the post within five working days.
- A season ticket is issued for a specific vehicle. If you choose to purchase a season ticket that does not specify a vehicle, the Council will not replace that season ticket if it is lost or stolen.
- Refunds are only available on full months that remain on a permit.

- An administration charge of £16 applies for change of vehicle or for a replacement permit for off street car parks.
- On street Season tickets have a £20 admin fee for any changes.
- It is your responsibility to ensure a valid season ticket is fixed to the front windscreen and must be readable from outside of the vehicle. The permit does not exempt you from complying with other parking restrictions. Please ensure that the details on the front of the season ticket remain legible. If they become unreadable the season ticket must be returned to us and we will issue a replacement.
- If you wish to be sent an electronic reminder when a season ticket is due to expire, please ensure that you provide us with an email address on your application.
- It is a season ticket holder's responsibility to ensure their renewal application is submitted at least ten days prior to expiry.
- You can renew your season ticket up to 14 days before the expiry date, please refer to Section C on how to do this. This does not apply to monthly season tickets which can be renewed 10 days before expiry.
- If you display an out of date season ticket you may receive a penalty charge notice (parking ticket) which will have no grounds for cancellation.

Parking at all times/days	Monthly	Quarterly	Half Yearly	Yearly
Jubilee multi storey car park	£150.00	£420.00	£798.00	£1512.00
Victoria multi storey car park	£140.00	£420.00	£798.00	£1512.00
West Park multi storey car park	£50.00	£150.00	£285.00	£540.00
Odeon	£70.00	£210.00	£399.00	£756.00
Park View	£70.00	£210.00	£399.00	£756.00
Montpellier Shoppers (renewals only)	£132.00	£396.00	£752.40	£1425.60
St Marygate (Ripon)	£25.00	£75.00	£142.50	£270.00
Victoria Grove/Cathedral (Ripon)	£30.00	£90.00	£171.00	£324.00
York Place (Knaresborough)	£25.00	£75.00	£142.50	£270.00
Conyngham Hall(Knaresborough) Mar-Oct	£25.00	£75.00	£142.50	£270.00
Conyngham Hall(Knaresborough) Nov-Feb	£25.00 (4 Months Permit)			
On Street Season Ticket *	£90.00	£270.00	£513.00	£972.00
Travelwise (Monday-Friday Parking)				
Jubilee multi storey car park	£135.00	£405.00	£708.00	£1332.00
Victoria multi storey car park	£120.00	£360.00	£684.00	£1296.00
Conyngham Hall – Monthly Only	£20.00			
Off Peak Parking (4pm-10pm Mon-Fri & All Day Sat, Sun & Bank Holidays)				
West Park multi storey car park	£30.00	£90.00	£171.00	£324.00